



## TERMS AND CONDITIONS OF BUSINESS

### PRICING

All prices quoted on the website are in GB Pounds, and include any UK VAT and Excise Duty payable. If you are ordering from outside of the UK, please be aware that current exchange rates fluctuate, and that your card provider, or Paypal will calculate their own exchange rate. We are not liable for any change in exchange rate, or for any charges that your card provider or Paypal may charge you. If you are ordering from outside of the UK please be aware that you may be liable for any local tax and excise duties in your country. It is your responsibility to be check this prior to purchase.

### DELIVERY

We can send your order to any address which you require, we cannot send to PO Boxes as all packages will need to be signed for by persons aged over legal drinking age. Proof of I.D may be asked for upon delivery.

Normal delivery time is 3 working days, and working days are counted as Monday-Friday, excluding Bank Holidays. If you order after 4pm, we will count the next working day as the first working day for delivery.

Sometimes due to high demand, such as large orders, or peak times such as Christmas, deliveries may take a little longer. If we are aware of any delays to your order we will aim to contact you by email to inform you of this. If you want to check on the status of your order, you can contact us on [info@thelickerishtooth.com](mailto:info@thelickerishtooth.com) quoting your order number and we can provide an update.

We accept no responsibility for goods required by a specific date that fail to arrive due to circumstances beyond our control. We always do our best to fulfil your requests, and endeavour to meet demand, but please allow plenty of time for time-critical items, especially around busy times like Christmas.

### EXPORTS

We currently operate from offices in the UK, and therefore operate under the laws of England and Wales. If you access our website and buy our products from other countries, you are responsible for complying with local laws. You must be of the legal age to purchase alcohol in order to order any products from us. In the UK it is illegal for any person under the age of 18 to buy or attempt to buy alcohol. It is also illegal to purchase alcohol on behalf of someone under the age of 18. If you are outside of the UK, the legal age to purchase alcohol varies by each country, and you are advised to check this before placing an order. We are not responsible for any persons who purchase alcohol from outside the UK who are not of legal drinking age. We are not responsible if you break the law.

### RETURNS AND EXCHANGE

Please check all packaging carefully when you receive it, and notify us immediately if you have the wrong item, or if it has been damaged. In the case of damaged goods, please contact us straight away.

If for any reason you are not completely happy with your product, please return it to us, unopened, within 7 days for a refund. All shipping back to us is paid by the customer, and we are unable to refund postal fees.

If your delivery is returned to us because of an incomplete delivery address, or incorrect delivery address, we reserve the right to charge additional postal charge to re-send the item.

### DATA

We will hold data about customers who purchase from us, such as your name and address. We will not store any financial information about you, or any card details held by you. We may use your information to send you newsletters, offers and promotions, and other such general marketing and promotional material. If at any time you wish to be removed from our mailing list please contact us at [info@thelickerishtooth.com](mailto:info@thelickerishtooth.com)

### COPYRIGHT

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### ABOUT US

The website is owned and operated by The Lickerish Tooth Ltd. Our company registration number is 9322150, and our VAT number is 207 5587 95. If you need to get in touch please contact us at [info@thelickerishtooth.com](mailto:info@thelickerishtooth.com)

### WEBSITE PRIVACY POLICY

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